

Chainformation Admin User Guide (Checklists 2.0 Reports dashboard)

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Welcome to the **Chainformation** user guide. In this version of Checklists 2.0 manual, we will learn how to access checklists reports and manage relevant options.

Checklists 2.0 Reports dashboard has a simple, user-friendly interface that offers valuable insights and actionable intelligence to easily track the results of checklists within your organisation. Checklists reports module has four standard widgets as follows:

1. Open checklists widget shows status of checklists that are currently ongoing.

2. Attention required widget shows new and persistent issues (deviations) in open checklists.

3. Checklist history widget shows performance of different units in past checklist iterations.

4. Recent activity widget shows a live feed of recent user activity on the Checklists module.

You can also create custom widgets on your Reports dashboard to track progress on checklists from specific areas and individual locations.

This document only has user guides on how to view and manage data on different widgets in the Checklists 2.0 and Audit checklists Reports modules. Please see the <u>user guide for Checklists</u> **2.0 Set-up** and <u>Audit Checklists</u> to learn how to create new checklists 2.0, audit checklists and schedule them for completion from different units and roles. Refer to the <u>user guide for Checklists 2.0 Completion</u> to get detailed instructions on how to complete a checklist 2.0 for your current unit and manage its relevant settings.

NOTE to SUPER ADMIN: You must first make the proper settings for local, central and global levels of **Checklists 2.0** and **Audit Checklists Reports** functions in your **system setup** to control which **Roles** in your organisation are allowed to view checklists 2.0 and audit checklists reports. <u>See the User Guide for **Roles Administration**</u>

Here is a list of features of the **Checklists 2.0 Reports** module that we will discuss in this manual.

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Access Reports dashboard

Once you have logged in to the **Chainformation** platform, follow these navigation steps to go to your Checklists 2.0 Reports dashboard and review progress on open and past checklists from different locations in your organisation.

Note: You must have **Checklists 2.0 Reports** module enabled for your role on at least local level to access Reports dashboard. <u>See the user guide for **Roles administration**</u>

1. Click the **Checklists 2.0** button in the left-side menu to open the Checklists 2.0 module.



2. Go to **Reports** tab on this module to review checklist reports.

You can review data on different widgets as follows:

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3. **Open checklists widget** shows the total number of checklist iterations that are currently ongoing for different locations. Open checklist iterations are classified into three categories based on their completion status.

3(a): "**Completed**" status refers to the checklists on which all checkpoints are completed in the ongoing iteration by the respective locations.

3(b): "**In progress**" status refers to the checklists on which some checkpoints are completed in the ongoing iteration and some checkpoints are not answered yet.

3(c): "**Not started yet**" status refers to the checklists on which no checkpoint is answered yet in the ongoing iteration.

4. **Attention required widget** shows the total number of deviations reported in all ongoing checklist iterations. These deviations are divided into two categories:

4(a). "**New issues today**" refer to the checkpoints that are reported as Not OK in the current iteration but were OK in the previous iteration.

4(b). "**Past unresolved issues**" refer to the checkpoint deviations that have occurred at least twice in a row.

5. **Recent activity widget** shows a live feed of recent user activity on the Checklists module in the last 24 hours that might include:

(5a) A user answered or updated a checkpoint

(5b) A user added or removed attachment from a checkpoint

(5c) A user added a comment on a checkpoint

Note: Tracking user activity on audit checklists seems redundant because audits are usually conducted by the same specific users on all locations. So, Recent activity widget is not found on the Audit checklists Reports dashboard.

6. **Checklist history widget** shows the total number of past checklist iterations ended in the selected time period e.g. last week for different locations. Checklist history iterations are classified into three categories based on their completion status.

6(a): "**Completed**" status refers to the checklists on which all checkpoints were completed by the respective locations before the iteration ended.

6(b): "**Partially completed**" status refers to the checklists on which some checkpoints were completed before the iteration ended and some checkpoints were skipped or missed.

6(c): "**Skipped**" status refers to the checklists on which no checkpoint was answered before the iteration ended.

7. Checklist history widget also includes a pie chart for **non-compliance status**. This graph shows the percentage of non compliance referring to checklists that did not meet the set compliance threshold. <u>See the user guide for **compliance threshold**</u>

Red color on the non-compliance pie chart represents failed control limits while **green** refers to ones that met the control limit.

8. Four standard widgets on the reports dashboard show data from all available checklists, areas and business areas. You can create custom widgets on your Checklists 2.0 Reports dashboard to see data from specific checklists, locations, areas and business areas. <u>See the user guide for</u> <u>Custom Reports widgets</u>

9. You can **drag** a reports widget from its original position to a new position on the dashboard.

Now, we will review details of data available on all Reports widgets.

10. You can click on the **Show more** button or **Filter icon** on a widget to access the relevant table.

Open checklists

On Open checklists table, you can review data from ongoing checklist iterations as follows:



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1. You can view names of all open checklists and their connected schedules under **Checklists** and **Schedule name** headers respectively.

2. You can view the number of locations for which a checklist iteration is ongoing under **Shared to locations** header.

Note: If a checklist schedule is shared with a location but this location has marked it not applicable, this location is not included in the number of open checklist iterations of this schedule until it's applicable again for this location.

3. You can see the time left when an ongoing checklist iteration closes in the **Due in** column.

4. You can see the completion status of an ongoing checklist iteration from different locations under the **Checklist status** header.

4(a). Green color represents locations that have completed all checkpoints in this iteration.

4(b). Orange color represents locations that have completed some checkpoints in this iteration i.e. checklist is in progress from these locations.

4(c). **Grey** color represents locations that have not answered any checkpoint in this iteration i.e. checklist is not started yet from these locations.

5. Open checklists table also includes a deviations counter that shows the number of deviations reported in all ongoing checklist iterations listed on the table.

You can click on this counter to view details of these deviations. <u>See the user guide for</u> <u>Attention required (Deviations) table</u>

6. You can filter data on the Open checklists table to view the status of ongoing iterations from different checklists, locations, areas and business areas. <u>See the user guide for **Filter function**</u> <u>**on Reports dashboard**</u>

7. You can click on a checklist row to view the detailed report of its ongoing iteration.

View selected open checklist report

Open checklist report page of a checklist schedule has two tabs.

8. **Checklists** tab shows completion status of checkpoints and deviations reported on these checkpoints from each location.

Note: If a location has marked a **checkpoint not applicable**, this checkpoint is not considered for calculation of Checklist status from this location until it's applicable again for this location.

Back			Daily gym opening 🔨			
Checklist name Schedule name Created by	Daily gym opening Daily morning routine Gym Anders Hall	Last edited Due in	2024-10-17 Anders Hall 11h left			
Checklist schedule	es - Locations - Areas	Busine	ss areas 📼			
Daily gym opening	Daily morning routine Gym					
Checklists Che	eckpoints 8(a)		8(b)	11		
↓ ⁴ Locations	↓↑ Checklist status		↓↑ Deviation	Total number of o	open checklist iterations in all	listed
Edinburgh	8/1		2		Completed	0
Manchester	0/1		None	10	In progress	4
Milano 🗲 9	7/10		Ũ		Not started yet	0
New York	0/1		None			
Newquay	0/1		None	Checklist status	info	Ý
Northampton	0/1		None	Total current de	viations of open checklists	
Salt Lake City	0/1		None	12		
Titan	4/1		None	~	5	
Verona	7/1		0			

9. You can click on a location name in the Checklists tab to view the detailed open checklist report of this location.

, Milano - Daily gym ope	9(a) → ≝	×					
Period	↓↑ Sections	↓2 Checkpoints	Answers	Comments	Attachments	$\downarrow \uparrow$ Reported by	
2025-04-08, 11:00 - 2025-04-08, 22:59	Reception	Computers and point-of-sale system Start up, log in Show more	т 🕑 ОК			Daniel Tortoriello © Today, 19:41	
		Sanitation Clean and sanitize high-touch server (compared and strengther) Show more					
		Turn on lights and check that fr	Not OK			Daniel Tortoriello ③ Today, 19:41	
	Facilities	Check equipment Ensure all cardio and strength environment is functional Show more	🕗 ок			Daniel Tortoriello (3) Today, 18:04	
		Clean equipment Check and clean equipment for some models duration dist Show more	🖉 ок			Daniel Tortoriello ③ Today, 18:04	
		Restock Restock paper towels, cleaning show more	🛛 ок			Daniel Tortoriello (3) Today, 18:17	
		Walk through Walk through all areas of the gym to ensure classificates (looker Show more	🖉 ок			Daniel Tortoriello © Today, 18:04	

9(a). You can download an offline copy of the detailed open checklist report of the selected location.

10. **Checkpoints** tab on the selected open checklist report page shows the number of locations that have answered a checkpoint OK, Not OK or not answered it yet.

Note: If a location has marked a **checkpoint not applicable**, this location is excluded from checkpoint status columns until this checkpoint is applicable again for it.



Checklists Checkpoint	ts 🗲 10	Qs	earch		
 ↓↑ Checkpoints	↓↑ Locations answere	↑ [°] Locations answere	↓↑ Locations Not Ans	Total current deviations of open chee	cklists
Computers and point	• 1	• 2	• 7		
Restock	• 0	• 2	0 8	5	
Maintanance check	• 0	• 1	9		
Furn on lights and che	• 3	• 0	• 7	Total current deviations	5 (
Restocking	• 3	• 0	• 6	3	7
Sanitation	• 3	• 0	• 7	Gallery	8 ⁰⁴
Valk through	• 2	• 0	• 8		
Clean equipment	• 2	• 0	• 8	Milano Titan Ve 2025-04-08, 2025-04-08, 20	rona 125-04-08,
Check equipment	• 2	• 0	. 8	18:04 18:03 16	:54

11. You can view the summary of locations that have completed, in progress and not started yet the ongoing iteration of the selected checklist schedule on its detailed report page.

12. You can view the summary of deviations from different locations in this iteration of the selected checklist schedule.

13. You can review attachments added on different checkpoints from all locations in this iteration on the Gallery widget. See the user guide for **Checklist gallery**

14. If a checklist is connected with two or more schedules, you can switch to see the open checklist report of different schedules from the Checklist schedules filter on this checklist report page.

Attention required (Deviations)

On Attention required (deviations) table, you can review details of deviations reported in ongoing iterations of different checklist schedules as follows:

1. You can view names of deviation checkpoints, checklist associated with this checkpoint and its connected schedule under **Checkpoints**, **Checklists** and **Schedule name** headers respectively.

2. You can see the frequency status of a deviation in the **Deviation status** column.

2(a). Orange color represents the number of locations that have reported a checkpoint as Not OK in the current iteration but have answered OK in the previous iteration.



2(b). **Red** color represents the number of locations that have reported a checkpoint as Not OK at least twice in a row.

 Attention required 	uired	J (1/b)	ה ה		2	3	4
otal number of unresolved issue	s right		↓↑ Checklists	↓↑ Schedule name	↓ ↓ ↓ 〕 Deviation status	↓↑ Total locations	↓ ↓↑ Scoring
		Restock Restock paper towels, clearing or over and Show more	Daily gym opening	Daily morning routine Gym	<mark>₀ ←</mark> 2(b)	1	
6		Maintanance check Check for any Show more	Daily gym opening	Daily morning routine Gym	0	1	
New issues today	6 🚯	Does this unit have fully	Fire safety rounds	Fire safety schedule	<mark>₀</mark> ← 2(a)	1	Critical
Past unresolved issues 0 ()	••	When electrical systems, How many days ago the how more Show more	Fire safety rounds	Fire safety schedule	Ũ	1	Major
	6	Computers and point-of-s Start up, log in	Daily gym opening	Daily morning routine Gym	0	2	

3. "**Total locations**" column shows the total number of locations that have reported a checkpoint as Not OK in the ongoing checklist iteration.

4. You can also see the **Scoring** category (if any) of a deviation checkpoint on the Attention required table. <u>See the user guides for **compliance threshold** and **checkpoints scoring**</u>

5. You can filter data on the Attention required table to view the deviations from different checklists, locations, areas and business areas. <u>See the user guide for **Filter function on Reports**</u> <u>dashboard</u>

6. You can click on a deviation row to view its details e.g. names of all locations that have reported this deviation, comments, attachments (if any) added on deviation checkpoint and name of the colleague who has reported this deviation.

Back		Daily	gym opening 🔨		
Checklist name Checkpoint name Schedule name	Daily gym opening Computers and point-of-sale a Daily morning routine Gym	Last edit systems Due in Created	ed 2024-10-17 Anders Hall 9h left by Anders Hall		
Checklist schedules	S Locations Daily morning routine Gym	Areas Business are Computers and point-of-sal	e systems		
↓ [↑] Locations	Answers	Comments	Attachments	$\downarrow\uparrow~$ Reported by	↓↑ Automated action
edinburgh	Not OK			DT Daniel Tortoriello	None
Verona	Not OK	found 5+ errors		Support Account	 ∠ Create automated ← (7(a)) ∠ Create one time task ← (7(b)) ○ Chat with reporter ← (7(c))
					10→ 2



7. You can take different actions as follows to find out the reason for a deviation and prevent this deviation from happening again.

- 7(a). Create automated action
- 7(b). Create one-time task
- 7(c). Chat with reporter

8. Clicking on the **Create automated action** button will open the Automated action tab where you can create an automated task or send notification action for this deviation checkpoint. <u>See the user guide for **automated checkpoint actions**</u>

9. You can also **create a one-time task** for your selected colleagues. <u>See the user guide for **Tasks**</u> <u>manager</u>

Note: If an automated action or one-time task is already created for a deviation checkpoint, you can review it on Automated action and One-time task tab respectively.

Automated action	One time task	\$
Send a notification to When the answer is N	selected roles on the local location. ot OK.	1
	Add action	

10. Clicking on the Chat with reporter button will open the Chat window with the colleague who reported this deviation where you can send them an inquiry message. <u>See the user guide for</u> <u>Chat module</u>

Recent activity widget

Remember, the Recent activity widget displays user actions on open running checklists from the last 24 hours. If a checklist iteration has ended, user actions from this checklist are not displayed on the Recent activity widget even if these actions were reported in the last 24 hours.



open ons	Recent activity	tompleted 1 1 1 1 1 1 1 1 1 1 1 1 1 1	A 1(c)	Li(d)) Business areas 👻	Saved f	New issues today	2
					☐ Filt	er name	
	John Storeman Added attachm	ager at Birmingham ent to the checkpoint Walk ti	nrough	c	UK Acti	vity	
tivity n Storema	John Storeman Answered the o	ager at Birmingham Theckpoint Walk through		C	ок	5 minutes ago View checklist 🗲	-3
ningham led attach ckpoint W	JD John Demouse Answered the o	r at New York heckpoint T urn on lights and	check that front des	k is organized 🔗	ок	25 minutes ago View checklist	6 6
	JD John Demouse Answered the o	r at New York heckpoint Clean equipment		0	ок	25 minutes ago View checklist	•
n Storema ningham wered the	JD John Demouse	r at New York		Ø	ок	25 minutes ago	
n Demous			Close				6
wered the o n on lights a	nd check that	View checklist	compliant checklis	ts		·	10

By default, the Recent activity widget shows user activity on all available checklists from all areas and business areas.

1. You can filter data on the Recent activity widget (**Show more state**) to see user activity on specific checklists and schedules from different locations, areas and business areas. <u>See the user guide for Filter function on Reports dashboard</u>

2. If you have saved some filter choices on the Recent activity widget, these **saved filters** are also accessible on the dashboard. <u>See the user guide for **Saved filter**</u>

3. You can open a checklist in "**View mode**" from the Recent activity widget to review its Start, End date, time, checkpoints status and answer submitted by the specific location on each checkpoint.



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Remember, you can't make changes on any checkpoint when a checklist is opened in "View mode.

4. Though, you can switch to "**Completion mode**" if you are viewing the checklist progress from your current location and you are allowed to complete this specific checklist schedule. <u>See the user guide for **Checklist 2.0 Completion**</u>

Checklist history

On Checklist history table, you can review data from past checklist iterations as follows:

1. By default, the Checklist history table shows data for checklist iterations completed in the **last week**.

You can also choose to see data for checklist iterations completed **Today, Last month, Last quarter, Last year** or a **custom range.**

Checklists 2.0	Templates I	Manage checklist schedules	Reports			
< Checklis	st history	8(a) 8 ↓	(b) 8(c) 8((d)) •		1 → Last week ∨ ∇
Total number of past iterations in all lister	t checklist d locations (j)	Checklists - Loca	ations - Areas - Busine	ess areas - Saved filters	i A 5	ឲ
114	2	(a)Checklists 2(I)	↓ ⁴ Total locations	↓↑ Non compliance Status	ل ل ل ل ل ل ل ل
		Daily gym opening	On-demand Gym Routines	1		2025-04-08, 18:44
Completed	2% (2/114)	Safety Check - Daily	Daily Routines	1		2025-04-09, 20:20
 Partially completed 	6% (7/114)	Fire safety rounds	Fire safety schedule	2		2025-04-08, 18:45
Skipped	92% (105/114)	Safety Check - Daily	Daily Safety check	8	This checklist has iterated 7 times and shared with 10 locations.	2025-04-10, 13:59
Checklist status info	, j	→ Daily gym opening	Daily morning routine Gym	10	14% • Non compliant 14% (8/59)	2025-04-10, 04:59
					Compliant 86% (51/59)	
Total summary of no in all listed locations	n-compliance					
15%	-7					
Non compliance	e 15%					0
Compliance	85%					

2. You can view names of checklists and their connected schedules that have at least one completed iteration in the selected time period under **Checklists** and **Schedule name** headers respectively.

3. You can view the number of locations that have completed at least one iteration of each listed schedule under the **Total locations** header.

Note: If a checklist schedule is shared with a location but this location has no applicable iteration of this schedule in the selected time period, this location is not included in the number of total locations for this schedule on Checklist history table.

4. You can see the percentage of non-compliance on a specific schedule from all listed locations in the selected time period if compliance threshold is enabled for its connected checklist. <u>See the user guide for compliance threshold</u>

5. You can review the summary of completion status of checklist iterations by the listed locations in the selected time period under the **Status** header.

5(a). Green color represents iterations in which all checkpoints were completed by a location.

5(b). Orange color represents iterations in which some checkpoints were completed before the iteration ended and some checkpoints were skipped or missed

5(c). **Red** color represents iterations in which no checkpoint was answered by a location before the iteration ended.

6. You can see the date and time when the latest iteration of a checklist schedule in the selected time period has ended in the **Closed** column.

7. Checklist history widget also includes a pie chart for **non-compliance status** that shows the percentage of non compliance in all listed locations.

Red color on the non-compliance pie chart represents failed control limits while **green** refers to ones that met the control limit.

8. You can filter data on the Checklist history table to view the data of past iterations from different checklists, locations, areas and business areas. <u>See the user guide for Filter function</u> <u>on Reports dashboard</u>

9. You can click on a checklist row to view the detailed report of its previous iterations in the selected time period.

View selected checklist history report

You can review data on checklist history report of a checklist schedule as follows:





1. **Locations** column shows all locations that have at least one previous iteration of the selected schedule in the selected time period.

2. **Checklist status** column shows checklist completion status of all iterations by a location in the selected time period.

2(a). Green color represents iterations in which all checkpoints were completed by this location.

2(b). Orange color represents iterations in which some checkpoints were completed before the iteration ended and some checkpoints were skipped or missed

2(c). **Red** color represents iterations in which no checkpoint was answered by this location before the iteration ended.

3. "**Non compliance**" column shows the number of iterations in which a location was flagged as non-compliant due to its score falling below the established threshold.

4. **Deviation** column shows the percentage of Not OK checkpoints in reference to all checkpoints answered by a location in the listed iterations.

5. You can click on the **history icon** at the end of a location row on the selected checklist history report page to see the detailed report of this location in each listed iteration from the selected time period. <u>See the user guide for **Detailed checklist history report of a location**</u>

Remember, the detailed report of a location shows data from previous iterations of only one schedule. So, if you are viewing the report of two or more schedules from the same or different checklists, the option to view the detailed report of a location will be hidden. <u>Refer to item 10 in this user guide to learn how to view checklist history report of multiple schedules</u>

6. You can view the summary of iterations in which a checklist was completed, partially completed or skipped by listed locations on the selected checklist history report page.

7. You can click on a relevant pie chart color from item 6 to sort locations in the table on the basis of **Completed**, **Partially completed** or **Skipped Checklist status**.

7(a). Clicking on the **Green** part allows you to sort locations based on highest to lowest or lowest to highest number of **completed iterations**.

7(b). Clicking on the **Orange** part allows you to sort locations based on highest to lowest or lowest to highest number of **partially completed iterations**.

7(c). Clicking on the **Red** part allows you to sort locations based on highest to lowest or lowest to highest number of **skipped iterations**.

8. You can view the **percentage of non-compliance** from different locations in all listed iterations as a pie chart on the selected checklist history report page.

Red color on the non-compliance pie chart represents failed control limits while **green** refers to ones that met the control limit.

9. You can view the **percentage of deviations** from different locations in all listed iterations as a pie chart on the selected checklist history report page.

Red color on the deviations pie chart represents checkpoints reported as Not OK while **green** refers to ones that were reported as OK.

10. You can click on a relevant pie chart color from item 9 to see data for only those checkpoints that were reported as either **OK** or **Not OK**.

11. You can review attachments added on different checkpoints from different locations in all listed iterations on the Gallery widget. <u>See the user guide for **Checklist gallery**</u>

12. You can select two or more schedules connected with the same or different checklists from the **Checklists & Schedules** filter to view cumulative data from all iterations of these schedules in the selected time period on the selected checklist history report.

13. You can select one or more sections of a checklist from the **Sections** filter to see data for only these sections from all iterations of the selected schedules in the selected time period.

14. You can select one or more checkpoints of a checklist from the **Checkpoints** filter to see data for only these checkpoints from all iterations of the selected schedules in the selected time period.

Remember, you can select sections or checkpoints from the same checklist only. So, Sections and Checkpoints filters will be disabled for selection when you have selected schedules from the two or more checklists in the **Checklists & Schedules** filter.

Also, you can't add sections and checkpoints together in the filter. So, the **Checkpoints** filter is disabled for selection when you have added at least one section in the filter and vice versa.

15. You can filter data on the selected checklist history report page to view the data of past iterations of selected schedules from different locations, areas and business areas. <u>See the user guide for Filter function on Reports dashboard</u>

16. You can click a location name on the selected checklist history page to access <u>line graph</u> and <u>location performance benchmark</u> reports.

View detailed checklist history report of a location

Once you have opened checklist history report of a location as demonstrated in the previous section (<u>item 5 in the user guide for **selected checklist history report**</u>), you can review data on this report as follows:

1. Detailed report header shows the name of location, checklist and its connected schedule for which you are viewing this report.

2. Period column shows the Start and End date, time of the iteration for which you are viewing the data on the page.

3. You can switch to see data from other iterations in the selected time period from the header row of the detailed report.



	ГI					3	1	
Period	ailed report for M	Ailano for Daily gym	opening, Dail 6 ↓↑ Scoring	y morning	routine Gym 8(a) Comment	s A	< 2 of 6 >	Last de 9 ↓↑ Reported by
2025-04-09, 08:00 - 2025-04-09, 19:59	Reception	Computers and point- Start up, log in Check for an and the Show more	Major	🕑 ОК				Daniel Tortoriello © 2025-04-09, 18:18
		Sanitation Clean and sanitize Show more	Major	🤣 ок 🗲	7(a)			Daniel Tortoriello © 2025-04-09, 18:18
		Turn on lights and	Major	🕑 ок				Daniel Tortoriello © 2025-04-09, 18:18
Section result:			Compliance threshold: 100%	10				
	Facilities	Check equipment Ensure all cardio Show more		🕑 ок				Daniel Tortoriello © 2025-04-09, 18:18
		Clean equipment Check and clean Show more	Major	🕑 ОК	7(b)			Daniel Tortoriello © 2025-04-09, 18:18
		Restock Restock paper tensile cleaning Show more	Minor	Not OK	30 pcs limited	stock		Daniel Tortoriello © 2025-04-09, 18:18
		Walk through Walk through all sense of the nume too Show more	Major	🥑 ОК			8	Daniel Tortoriello © 2025-04-09, 18:18
Section result:			87%) Compliance threshold: 100%					
	Locker Rooms	Inspect locker rooms Inspect lockers, show more		🕑 ок				Daniel Tortoriello © 2025-04-09, 18:18
		Maintanance check Check for any molecular for any Show more	Major	🕑 ок				Daniel Tortoriello © 2025-04-09, 18:18
		Restock Ensure soap, paper tensols and tellat	Minor	🕑 ок				Daniel Tortoriello © 2025-04-09, 18:18
Section result:			(100%) Compliance threshold: 100%					
Final checklist result:			95% - Compliance threshold: 100%	11				

4. Sections column shows the name of each section in the selected checklist.

Note: If you have added one or more sections in the filter (<u>item 10 in the user guide for **selected**</u> <u>checklist history report</u>), the detailed report of a location shows data from only selected sections in each iteration.

5. Checkpoints column shows the name of each checkpoint in the selected checklist.

Remember, if a location has marked a **checkpoint not applicable**, you will not find this checkpoint in the detailed report of this location from the previous iterations where it was not applicable for the selected location. Though, you may find this checkpoint in the detailed report of this location from the previous iterations where it was still applicable for the selected location.

Note: If you have added one or more checkpoints in the filter (<u>item 11 in the user guide for</u> <u>selected checklist history report</u>), the detailed report of a location shows data from only selected checkpoints in each iteration.

6. Scoring column shows the scoring category (if any) of each checkpoint listed in the report.

7. **Answers** column shows the OK or Not OK status of a checkpoint in each iteration where this checkpoint was answered. If this is a measurement checkpoint, you can also view its reported value in the Answers column.

8. You can review **comments** and **attachments** (if any) added on a checkpoint in their respective columns on the detailed report of a location.

9. **Reported by** column shows the name of the user who answered a checkpoint and the date, time when this answer was submitted.

10. **Section result** row at the end of each section in the detailed report of a location shows the total compliance score of all checkpoints from this section in the selected iteration.

Note: If you are viewing the report of individual checkpoints (<u>item 5 in this user guide</u>), Section result data is not shown because all checkpoints from a section might not be selected.

11. **Final checklist result** row at the end of the detailed report of a location shows the total compliance score of all checkpoints from all sections of this checklist in the selected iteration.

Note: If you are viewing the report of individual sections (<u>item 4 in this user guide</u>), Final checklist result data is not shown until all sections of this checklist are selected in the filter.

Remember, a **red** border around the section/checklist compliance score indicates this score fell below the set compliance threshold while a **green** border around this value indicates the score met the compliance threshold. <u>See the user guide for **Compliance threshold** and **Checkpoints scoring**</u>

View line graph (performance metrics) report

1. When you click a location name on the selected checklist history report page (<u>item 11 in the</u> <u>user guide for **selected checklist history report**</u>), this opens the line graph (performance metrics) report of this location in the selected time period for all the checklist schedules selected in the filter.

Back	Today	Last week Last month	Last quarter	Last year	Custom range	
Checklists & Schedules 👻	ons • Checkpoints • Lo	Areas •	Business areas 👻	Please remove I from the filter to select business	ocations be able to areas.	ℝ Hide filter
Locations: Birmingham	(a)					
Checklists: Daily gym opening ③	Safety Check - Daily 🛞					
Checklist schedules: Daily morning rou	tine Gym 🛞 Daily Safety check 🛞	← 1(b)				
Performance metrics: Completion rate an	d deviations			Percentag	e of completed checkpoints	Percentage of checkpoints with deviations
100%			1			
80%		 Tota Corr 27% 	I checklist iterations: 2 apleted checkpoints (10/37)			
9 60%		Devi 3% (ation 1/37)			
40%		con 101	npleted checkpoints: 6 (1/10)			
20%		3 (a)) * •	1		
0% 🔵 —		•	(3(b)	J		•
Tue	Wed	Thu	Fri	Sat		Sun Mon

2. You can remove this location from the filter to see data from all available locations or add more locations to see data from the selected locations.

3. **Performance metrics graph** shows the percentage of completed checkpoints and deviation checkpoints by the selected locations on each day of the selected time period e.g. last week.

Green dot on the graph refers to the percentage of completed checkpoints in selected checklist iterations and **red** dot refers to the percentage of deviations i.e. Not OK checkpoints.

4. You can hover your cursor over a dot to review the data from which this percentage value is calculated.

Locations performance benchmark comparison

1. When you scroll down the Line graph report page, the **location performance benchmark comparison** section shows up.

This section shows no data until you select some valid preferences for display from the **Location performance benchmark filter**.



2. Select at least one schedule from the Checklists & Schedules filter.

Remember, you can select up to 4 schedules for comparison from the location performance benchmark filter.

Also, only those checklists and their connected schedules are available for selection in the location performance benchmark filter that you have already added in the checklist history main filter. (Refer to item 12 in the user guide for selected checklist history report)

3. Select the **locations** whose performance for the selected checklist schedules you want to compare.

Remember, you can select up to 20 locations for comparison from the location performance benchmark filter.

4. Now, you can review the performance of all selected locations in the selected time period for each selected schedule in a bar graph.

5. Height of a location bar refers to the percentage of checkpoints answered by this location.

5(a). Green part of the bar refers to the checkpoints that were answered OK.

5(b). Red part of the bar refers to the checkpoints that were answered Not OK.

6. You can hover your cursor over a bar in the graph to review the data from which this percentage value is calculated.

7. You can also compare performance of each location for specific checkpoints and sections. <u>https://chainformation.com/userguides</u>



8. Go to the **Checkpoints** tab on the location performance benchmark page and select the required checkpoints for comparison from the filter.

DIVA	Today Last week Last mon	th Last quarter Last year	Eustom range			
Compare progress between locations by selecting your proferences for disp	ay.			Checklist	t∉≣ Sections	≅ Checkpoint
Checklists & Schedules → ③ Checkpoints → ③ Loc	ations 👻 🕄					🔀 Hide filter
Locations: Birmingham 🕢 Edinburgh 💿 Milano 📀 V	ierona 💿					
Checklists: Daily gym opening ③ Fire safety rounds ③						
Checklist schedules: Daily morning routine Gym	hedule 🛞					
Checkpoints: Walk through ③ Turn on lights and check that from	desk is organized 🛞 Clean equipment 🛞					
Daily gym opening - Daily morning routine Gym:						_
Daily gym opening - Daily morning routine Gym:	[10]→₅	Walk through ③				E
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Daily gym opening - Daily moming routine Gym:	Ights and check Nati Front regulated in Daily sym terrated 6 lines for Minon see periods, yields the results.	Walk through () 100% 1	Mano	Verona	Birmingham	6

9. Go to the **Sections** tab on the location performance benchmark page and select the required checkpoints for sections from the filter.

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Checklists & Schedules + O Sections + O Locations + Insr: Birmingham O Edinburgh O Milano O Verona ists: Daily gym opening O Fire safety rounds O ist schedules: Daily moming routine Gym O Fire safety schedule ist Reception O Facilities O Facilities O Facilities O	• 0						R Hide filter
Birmingham () Edinburgh () Milano () Verona ists: Daily gym opening () Fire safety rounds () Ist schedules: ist schedules: Daily moming routine Gym () Fire safety schedule ist Reception () Facilities ()	0						
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Edinburgh Milano oK	ningham		Edinburg	n Milano	Verona	Birmingham	
Percentage of completes checkpoints 189 (4/22) checkpoints 189 (4/22	ckpoints	Perce	intage of completed che	ith deviations			

Remember, you can select up to 4 checkpoints or sections for comparison from the location performance benchmark filter.

10. You can click on the **history icon** in the top right corner of the location performance graph to see the detailed checklist, section or checkpoint report of a location in each listed iteration from the selected time period. <u>See the user guide for **Detailed checklist history report of a location**</u>



Review checklist gallery

1. When you click the **Expand** icon in the **Gallery widget** on the selected open checklist or checklist history report page, this redirects you to the Checklist gallery page.



2. Gallery page for an open checklist shows attachments added on different checkpoints from different locations in the ongoing iteration of the selected schedule.

3. **Gallery page for the checklist history** shows attachments added on different checkpoints from different locations in all listed iterations of the selected checklist schedules from the selected time period.

In addition to normal filter options e.g. Checklists & Schedules, Sections, Checkpoints, etc., you can also filter attachments on the Gallery page based on:

- 4. checkpoint answers i.e. OK or Not OK
- 5. Users who have added these attachments